

List of Exhibits attached to FCC Form 505

Response to Challenge submitted by

California Oregon Broadcasting Inc. dba Crestview Cable Communications

Background - Crestview serves 3 different Oregon counties. The Counties are Crook, Jefferson and Deschutes. The primary cities served in each county that are noted in the marketing information are Prineville (Crook), Madras (Jefferson) and La Pine (Deschutes).

EXHIBIT 1 to FCC Form 505 – Marketing Materials

Exhibit 1 a. – Crestview web site home page after clicking on tab on left titled, “Telephone Help/FAQ

Exhibit 1 b. – Crestview web site printable document that is displayed after clicking on tab on the left titled, “Telephone Pricing”. This document lists the prices, products and features of the two voice services offered to all customers in the Crestview service areas.

Exhibit 1 c. – Bill stuffer/mail piece that shows the voice services offered in bundles of services that include Crestview’s video and Broadband products.

Exhibit 1 d. – A letter to all voice customers instructing them to reset their voicemail.

EXHIBIT 2 to FCC Form 505 – Written statement from Technical Operations Supervisor.

EXHIBIT 3 to FCC Form 505 – System plant maps that were submitted confidentially.

CRESTVIEW
Cable Communications
"You Deserve Service This Good"

Serving Prineville, OR Not your community?

NEW BROADBAND SPEEDS!

Up to 25 Mbps as low as \$41.95/month to cable TV customers with customer supplied modem.

Great for downloading, streaming movies or gaming!


Available in Prineville, Madras and La Pine. Click for details.

Up to 50 Mbps Now Available!

ADVERTISEMENT

24 Hour Support

Live Internet Chat

Search: ☒ Web ☐ Crestviewcable.comSearch [Home](#)[Check Bandwidth](#)[View or Pay My Bill](#)[Bundle Pricing](#)[Internet Help / FAQ](#)[Internet Pricing](#)[Cable TV Help / FAQ](#)[Cable TV Pricing & Channels](#)[Telephone Help / FAQ](#)[Telephone Pricing](#)[Watch TV Everywhere](#)[TV Guide](#)[Policies & Agreements](#)[Notices](#)[Employment](#)[Contact Crestview](#)

Tell Me More

Crestview News

Browse the latest news, specials and information from Crestview

Latest News Posts

Frequently Asked Questions

posted by

Everything you want to know about digital phone service ...

Access Your Account

posted by

Click here to make changes to your Home Phone Account ...

Calling Features

posted by

Click here to customize your 14 digital phone features ...

Showing: 1 - 3 of 3 Posts

Log into your Crestview Webmail

Webmail HelpUsername: Password: **login >**

not a customer? click here!

[Browse RSS Feeds](#)

BROWSE NEWS

Browse news by category.

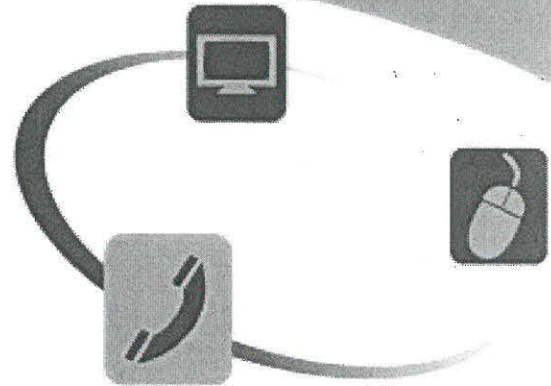
[Bundle Pricing \(1\)](#)[Internet Help / FAQ \(7\)](#)[Internet Pricing \(1\)](#)[Cable TV Help/ FAQ \(2\)](#)[Cable TV Pricing & Channels \(9\)](#)[Telephone Help/FAQ \(3\)](#)[Telephone Pricing \(1\)](#)[Watch TV Everywhere \(2\)](#)[TV Guide \(1\)](#)[Policies & Agreements \(6\)](#)[Notices \(1\)](#)[Employment \(2\)](#)[Contact Crestview \(2\)](#)

ADVERTISEMENT

**Make this page
Your Homepage!**

Exhibit 1 b.

Crestview Phone Service



Limited Local

Home Phone Service \$29.95 phone only

\$24.95 bundled

Domestic long distance at \$.05/minute

Unlimited Long Distance

Home Phone Service \$39.95 phone only

\$34.95 bundled
With TV or Internet

\$32.95 bundled
With TV and Internet

Domestic Long Distance in U.S and Canada
Included.

International Long Distance rates - by country

Small Business Phone

\$45.95 1st line
phone only

\$40.95 2nd line

\$40.95 bundled
with TV and/or Internet

Second line \$40.95

Fax line \$24.95

All Levels of Service include

14 Feature Package No extra charge

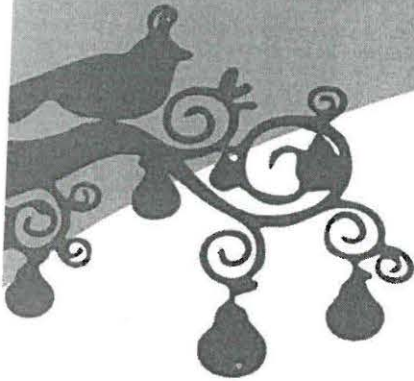
- Call Return
- Call Forwarding
- Caller ID
- Call Waiting
- Do Not Disturb
- Find Me
- Message Waiting Indicator
- Speed Dial
- Voicemail
- Selective Call Forwarding
- Voicemail to Email
- Call Block
- Three-Way Calling
- Anonymous Call Rejection

www.crestviewcable.com
Prineville 541-447-4342
Madras 541-475-2969
LaPine 541-536-1162

10/1/12

www.crestviewcable.com

exhib, + 1c.



Our best bundle prices ever!

6 months of savings

1 food bank waiting

(and a partridge in a pear tree)



Basic &
Expanded Basic +



Internet
Express

Bundle 1
\$54.99/mo.
six months



Basic &
Expanded Basic +



Unlimited
Home Phone

Bundle 2
\$59.99/mo.
six months



Internet
Express +



Unlimited
Home Phone

Bundle 3
\$54.99/mo.
six months

Seasons Greetings!

We
ask for a

**\$5 donation to
the local food bank**

as part of this promotion to
support folks in the community
struggling to feed themselves and
their
kids

– Risk Free –

– No Contracts –

– Free Activation –

– Free Installation –



CRESTVIEW
Cable Communications

La Pine: 541-536-1162

Se Habla Español

customerservice@crestviewcable.com

This is a limited time offer. It applies to individuals who have not had this service bundle in the last 60 days and have no outstanding obligation to Crestview. No contracts apply but customers must retain the new level of service for six months to receive promotional price, or else regular charges apply. Regular service fees will be in effect following the promotion. We request a food bank donation of \$5 or more with this offer.

Exhibit 1 d.

Important Information Regarding Your Phone Service

April 1, 2010

Dear Crestview Cable Communications Customer,

As part of Crestview's commitment to providing valuable, high-quality service, we are making improvements to our phone service. These phone service updates will become effective Wednesday, April 7, 2010.

Important Update:

Reset Voicemail: Due to the service updates, you will need to reset your Voicemail after April 7, 2010. Please be advised, all prior Voicemails will no longer be accessible from your telephone or website on this date. Customers not using Crestview's voicemail will not be affected by this change.

Reset Voicemail Instructions

Voicemail Set Up:

1. Dial [*98] from your phone.
2. When prompted, enter your temporary passcode [0000] followed by the [#] key
3. You will receive a message telling you the passcode has expired, and prompting you to enter a permanent passcode followed by the [#] key
4. Once you have entered the permanent passcode and pressed [#], you will receive a validation prompt asking you to re-enter your code and press [#]
5. Follow the rest of the prompts to record your name and greetings

To Access Voicemail:

1. From Home/Business: Dial [*98] from your phone and you will receive a prompt to enter your passcode followed by the [#] key
2. Remotely: Dial your phone number and wait for your voicemail message to answer. At the point you hear the message, press [*] and you will then receive a prompt to enter your passcode followed by the [#] key

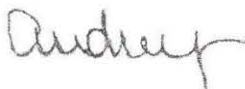
Other service updates are listed on the opposite side. If you have any questions, or would like to find out more, email customerservice@crestviewcable.com or call our office. After April 7th, view an updated feature guide by logging into your Home Phone account and clicking on the Feature Guide tab.

Thank you for using Crestview's Home Phone service.

Sincerely,



Tony Ashcraft
General Manager



Audrey Gautney
Office Manager



CRESTVIEW
Cable Communications

Prineville 541-447-4342

Madras 541-475-2969

LaPine 541-536-1162

Exhibit 2.



November 7, 2014

To Whom It May Concern:

All areas served by California Oregon Broadcasting, Inc./ dba Crestview Cable Communications included in the Census Blocks listed on the Response Challenge tab on the FCC Form 505 offer voice products to every "homes passed" by the physical plant. The systems are located in Oregon with the primary communities being Prineville (Crook County), Madras (Jefferson County) and La Pine (Deschutes County).

Sincerely,

A handwritten signature in black ink, appearing to read "Brett Ford".

Technical Operations Supervisor
Crestview Cable Communications

Crook County

Prineville
350 NE Dunham St.
Prineville, OR 97754
(541) 447-4342

Jefferson County

Madras Culver
Metolins
374 SW 5th Street, Suite A
Madras, OR 97741
(541) 473-2969

Crooked River Ranch
350 NE Dunham St.
Prineville, OR 97754
(541) 447-4342

Deschutes County

La Pine
350 NE Dunham St.
Prineville, OR 97754
(541) 536-1162